



Thank you



CARITAS
communities

2020 Gratitude Report

*Willie,
Roxbury Resident*



*"Thank you so much for
providing me with a home."
- Jimmy*

You Made All the Difference

When the pandemic hit in March of 2020, we knew it would have a tremendous impact on our residents. They work in service industries hit hard during the shutdown. Living in congregate housing put them at high risk for COVID-19.

You, our donors, were there for us and for our residents.

You provided unrestricted funding so we could pay our bills when rent income dropped.

You made early sponsorship commitments so we would have the cash we needed right away.

You funded an emergency food pantry and extra cleaning and sanitizing in our homes.

You sent chicken dinners, sub sandwiches, and burritos to residents to lift their spirits.

You donated hand sanitizer and homemade masks, and puzzle books to alleviate the boredom.

Because of you, our residents had a safe home and support in 2020.

Thank you

You Are Building Community

Having grown up in St. Kitts as one of 12 children, Delores knows something about living in community. As children she and her brothers and sisters delivered milk from her family farm to neighbors before school. Today, she shares curried chicken, rice and peas, or chicken-foot soup with her neighbors in her Caritas home in Roxbury. She's a mother-figure in the house, checking on her neighbors, lending an ear, and helping to resolve conflicts. "Like a family," she says, "you make it work." She loves that the house is welcoming, well-kept, and close to Nubian Square where she can catch a bus to visit her daughter and three grandchildren.

Delores's community-building extends beyond her home. She raised her two children while working as a pre-school teacher and a home health aide. She is politically active, campaigning for her chosen candidates in stand outs and phone-banks. And she is very involved in her church's social justice efforts such as food and clothing drives, a soup kitchen, and meal delivery to homeless people in struggling Boston neighborhoods.

Delores lost her job early in the pandemic, and she fell behind on rent. Resident Services Coordinator Nancy Barros worked with her to get rental assistance from the TD Charitable Foundation through Caritas's Homelessness Prevention Program, and is helping her with other community benefits.

A new endowment fund named in honor of Caritas Incorporator, Paul McGrath, will begin supporting rental assistance in 2022.

"I feel blessed because I've tried to live a proper life."



Delores



Frank

You Are Improving Health Outcomes

Frank was educated in Scotland and worked as an executive salesman. In his early 30s, he met an American girl and moved to the US to get married and continued his successful sales career. Then he had an operation on his knee and got addicted to opiates. “There’s a saying in AA,” said Frank, “something like ‘This disease will get anyone—from Yale to jail.’”

When his marriage ended, he had no family and nowhere to go. “I had no idea what to do and ended up on the streets with no clue,” continued Frank. “I was lucky enough to meet a decent guy in detox who showed me the ropes as to how to survive on the streets, who to apply to, how to get housing. I had always worked my whole life and made enough money, so I became very depressed.”

“When I got my place here it was a godsend. Any time I’ve needed anything, Caritas has been there to back me up. Last year I had 15–16 surgeries. I had help getting through it because of my home here.”

Frank has a 17-year-old son whom he speaks to every day. “He’s an amazing kid. He’s 6’3”, a great athlete who plays sports at high levels. He is an honor student, taking some AP classes—just a very good kid who will stick with school and go to college. In my eyes he’s the best kid in the world.”

“I’ve been through a lot,” said Frank. “I’m very happy to be here. Thank you for making this possible.”

*“I’ve been through a lot.
I’m very happy to be here.
Thank you for making this possible.”*

You Are Rebuilding Families

Robert is battling addiction. He was in recovery and working when he lost his housing and relapsed into a vicious cycle. “I was so desperate. From the stresses of being homeless, I began using again. When you are trying to escape from the situation you’re in, drugs are one way to do that.” On the other hand, adds Robert, “When you are using, you can’t find the will to get up and find a place to stay.”

When he was homeless, Robert would sometimes sneak onto the 5th floor of an area hospital. He’d wash up in the bathroom and then sit in the waiting room. “That’s where I’d get my rest. My mental health situation doesn’t allow me to be around a lot of people in shelters. I’d rather be outside and freeze to death.”

Robert has lots of family in the area, but found that as you get older, people become less welcoming. After seven years in and out of recovery programs, sleeping on streets and in family’s houses, he has found his Caritas home. Since moving in he has gained 60 pounds, and his doctor is very pleased.

“He and I have seen a dramatic change in my recovery. I have peace of mind. It has allowed me to regain healthy relationships with both my daughters.”

“I’m totally grateful to Caritas,” said Robert. “The community needs programs like this. I’d like people to better understand in society that community helps everyone.”

“I’d like people to better understand in society that community helps everyone.”



Robert

You Are Living, and Leaving, a Legacy

DONOR PROFILE

Roberlyne “Ruby” Cherfils understands the importance of giving back. She has been intentional in choosing to work as the chief executive officer of a public health hospital, and to volunteer on the Caritas Communities Board of Directors, where she is currently vice chair.

“Everything I’ve done,” said Ruby, “from high school and college to my career has been about being a servant leader. I was taught that it is critically important to have your hand out to help those coming behind you.” When considering her estate plans, Ruby values the institutions that have supported her and her family throughout her life.

Born in Haiti, Ruby immigrated to the US at age seven and her family moved to Boston in 1991. As a child, the only place she was allowed to go alone was to the public library, where she spent hours nurturing her love of reading. At home, her family did not have cable, so she watched hours of PBS, learning about the world and its interconnectedness.

Ruby attended college at Virginia State, a historically black college (HBCU). She joined Alpha Kappa Alpha Sorority Inc., a sorority that values “service to all mankind.” She thrived in a safe space as a person of color. “It was the education of my life to be surrounded by people who looked like me, supported me, and engaged me.” She went on to graduate school at Penn State, where she learned more about people living in a very diverse environment.

When she moved back to Boston, the monthly rent on her mother’s 2-bedroom apartment had increased from \$600 to \$2200. She saw her mother struggling to stay in the neighborhood where she had a community of support. When Ruby was invited to join the Board of Directors of Caritas Communities, it felt like a natural fit.

In addition to institutions that have shaped and educated her throughout her life, Ruby has included Caritas Communities in her estate plan because it is filling a critical need for people in the community that she cherishes.

If you have included Caritas Communities in your estate plans, or would like to learn more, please reach out to Vernell Clouden-Duval, Director of Development, at vcloudenduval@caritascommunities.org or 781-843-1242 x33.



"I am amazed at the work Caritas is doing to make a difference in the lives of everyday people."

— Ruby Cherfils

Dear Friends,

We learned a lot in 2020 about ourselves, our community, and about you, our donors. It was tough, but we survived thanks to the resiliency of our staff and residents, and the incredible support from you. You really stepped up, and we are thankful.



Every two years we survey all residents to learn more about who they are, what they need, and how we can help. This year, we asked residents to share how they were personally affected by the COVID-19 pandemic. A major theme running through their responses was one of loss. Living in a single room, our residents suffered greatly at the loss of access to public spaces like libraries and social activities with family and friends. Loss of work was not only a financial challenge but added to their boredom and isolation. Their mental health suffered. Many couldn't get to NA or AA meetings. Some lost family members to the virus. As one resident said, "I felt isolated, helpless, bored, tired, sad."

With your help, the Caritas team:

- Committed to an eviction moratorium for pandemic-related financial reasons
- Helped residents with unemployment insurance and rental assistance applications
- Connected residents with food through community programs and an emergency pantry
- Installed commercial grade handwashing stations in every home and implemented enhanced sanitation protocols

Today we are working actively to expand our housing and supportive services, because as the pandemic has taught us, the need for a safe, stable home is undeniable. We are so grateful to have you by our side.

Karin Cassel Mitterando

Executive Director

Residents reported in the 2021 Biannual Survey:

29%

want help with job training and placement

30%

need help finding mental health services

32%

ask for computer literacy training

34%

need help with access to food

42%

have health issues that regularly affect their life

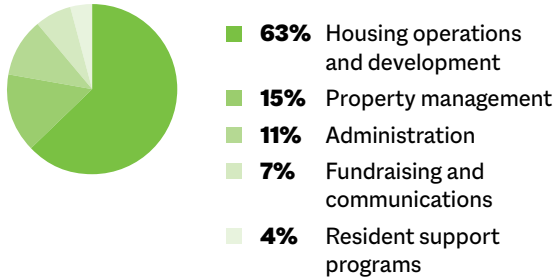
79%

said that without their Caritas home, they would be homeless, in jail, dead, or "don't know."

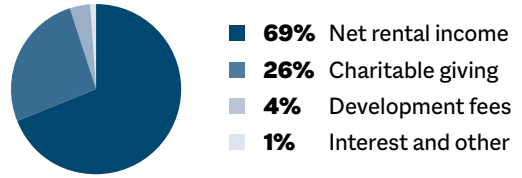
Financials

Total Expenses: \$9,333,945

(Excluding depreciation and amortization)



Total Income: \$9,844,951



Model of Success



Our Communities

33 Properties—1000 Residents Served Annually

- | | | |
|-----------|------------|-------------|
| Allston | Cambridge | New Bedford |
| Arlington | Chelsea | Roxbury |
| Bedford | Dorchester | Quincy |
| Boston | Everett | Salem |
| Braintree | Medford | Wakefield |
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