Your Commitment



Changes Lives

2016 Annual Report

Your commitment to Caritas is demonstrated in so many ways:

- Supporting the annual dinner
- Beautifying our homes
- Involving your colleagues and friends
- Helping assemble our welcome baskets
- Making monthly contributions
- Leading food drives and resident workshops

It's these things that enable Caritas to provide housing and support to change people's lives. All because of you!

Our Mission At Caritas Communities, we provide very low-income individuals with permanent housing, support, a sense of community and expanded opportunities. For 32 years, Caritas has helped fill the need for safe, secure housing in Greater Boston. 30 houses • 14 Communities • Over 1,000 residents

66 My couch is the first new piece of furniture I've ever had ... I even got to pick the color! 99

You keep rent within reach for Maureen and Billy

After fans have cleared the bleachers, Maureen works long hours at Fenway Park cleaning the concourse and the restrooms. She manages this on swollen legs that she has to wrap nightly.

Billy, a decorated Vietnam War veteran, keeps two jobs to make ends meet. During the week he drives a van for disabled children and, on the weekend, he cleans the American Legion.

Maureen and Billy were among some of the first residents to move into Caritas' new veterans' facility, Patriot Homes, which opened in 2016. Despite a lifetime of hardship and service to others, they struggle with the challenges of aging and pressures they face with rising housing costs.

Since moving into their newly furnished Caritas home, Maureen and Billy's housing costs have decreased from \$1,500 to \$900 a month. Their years of searching and worrying about housing are over.

GENERAL OPERATING BUDGET: Your support of our general operating budget keeps rents low, provides free furnishings and utilities, enables onsite management and, most important, provides a home and hope to our residents living in poverty.



You flipped the switch for William

For William, needing back surgery meant facing the fact that his days as a construction worker were over. That work had been his bread and butter. It was a terrifying prospect: losing not only his income, but potentially his home.

When he fell behind on his rent, William turned to the Caritas Support Services staff for help. He was amazed that "right on the spot, they got my insurance in order and connected me with a subsidized Caritas property where I could afford the rent on my decreased income. I had prayed that something would keep me off the streets, and Caritas didn't turn its back on me. I had a place to live when I came home from my surgery. They believed in me when I didn't. Who's gonna even believe this story?"

RESIDENT SERVICES: Your support provides our residents with help accessing health care, insurance, mental health and substance abuse counseling and assists them with budgeting and employment.

66 Being here is the best thing that has ever happened to me. I feel safe. When you are down on your luck and you think no one cares, Caritas is there. 99

66 I have a place to put my head at night and I'm very grateful for that. 99

You gave Sandra her only present last Christmas

Sandra works part time at Shaw's and takes as many extra hours she can get. She's good at her job and enjoys the work, but she admits, "It's tough living on minimum wage. I can't afford much."

In 2016, Sandra's mother and stepfather asked her to move out. With nowhere to go, her co-worker recommended Caritas, which she now calls her home.

"They didn't even know me. I had just moved in. I was given a Welcome Home Basket. It was the only gift I received that Christmas. I couldn't believe someone did that for me."

"When I first got here, I bought plastic utensils. Now I have my own real place setting. I use everything I was given in that basket." She has, among other things, new bedding to sleep in at night in a home where she feels safe and welcome.

WELCOME BASKET PROGRAM: Since program inception in 2014, your support has provided for more than 300 Caritas residents arriving from homelessness a welcome basket, including: towels, bedding, a pillow, toiletries, dishes and utensils—all delivered inside a laundry basket.

























...is humanity at its best!













You helped Sean escape desperation

Struggling with Asperger syndrome, Sean was constantly at odds with his mother over his refusal to properly deal with his mental and physical health issues. At 19, his car became his home. Homeless and working to survive, Sean accrued, as he would call it, a "monstrous debt of \$2,500."

Since moving into his Caritas home, Sean is taking college classes and has secured employment at a supermarket and is caring for himself by regularly taking his medication and walking to and from work.

But collection agencies continued to call daily, adding more fees and escalating his fears of becoming homeless again. He didn't know what to pay first—his rent or his past-due library loans for books that kept him sane in his months living in his car.

Sean was recently awarded a grant through the Caritas Homelessness Prevention Fund to pay his arrearages, regain his financial footing and retain his hard-won housing.

HOMELESSNESS PREVENTION FUND/RENTAL

ASSISTANCE: Your support keeps residents in their homes by providing funds to cover rent during a temporary financial crisis. It is a safety net so responsible people do not lose their housing due to circumstances beyond their control.

66 It's really hard to pay off debt, pay rent and buy food when you are working a minimumwage job that sometimes cuts your hours. 99

55 The renovated space lifts everyones spirits. It is so nice for residents to come home to a bright, clean updated home. 99

You gave dignity to Patty's home

Patty has been a Caritas resident for 11 years, in a home that, until last year, hadn't been renovated in more than 30 years. While the property was never neglected, restrictive budgets made it difficult to find funds for renovations. Thanks to donations to the Founders First Five Fund, this Dorchester triple-decker has been transformed from a tired home to one with dignity.

Patty shares a kitchen and bathroom with three floor mates. Prior to the renovations, she had one small kitchen cabinet to store all of her food and cooking supplies.

Now, the house has new siding, kitchens and bathrooms, rebuilt back porches, a front entranceway and beautiful outdoor sitting areas. And Patty and the other residents now have four kitchen cabinets each! Patty reflects with her usual bright eyes and smile, "These renovations are fabulous and have given us a lot of pride."

FOUNDERS FIRST FIVE FUND: Your support is providing upgrades and repairs to the five original triple-decker homes in Dorchester and Quincy purchased by Caritas founder P. Leo Corcoran and a core group of supporters in the 1980s.

What's New

16 Future Homes in South Boston. Our latest development in collaboration with SBNDC at 206 West Broadway will provide housing for individuals earning between 30%-70% of the HUD area median income. Construction to begin this year.

Resident Support Services. Expanded onsite support program to assist more than 500 of our residents in addressing critical needs, including food insecurity, employability skill-building, budgeting and health issues.

Ribbon Cutting: Cortes Street,

Bay Village. The beautifully completed renovations transformed 40 units of housing for BHA Priority One individuals, arriving straight from homelessness.

Ribbon Cutting: Patriot Homes,

South Boston. Through our partnership with the SBNDC, Patriot Homes provides 24 critically needed units to low-income and previously homeless veterans and their dependents.

Almost to the Finish / ine

Founder's First Five Campaign: \$475,000 of the \$500,000 goal has been reached. Three out of five houses have been completely renovated:

- Sydney Street, Dorchester
- Centre Street, Dorchester
- Mechanic Street, Quincy





Future Housing for Seniors

Future housing for low-income seniors in South Boston: With co-developers SBNDC, O'Connor Way will provide 47 homes for low-income senior citizens with income levels at 30%, 50% and 60% of the HUD area median income. Construction to begin in late 2018.

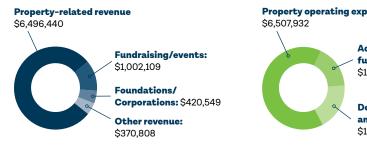
Rendering courtesy of Davis Square Architects





2016 Financials

TOTAL INCOME: \$8,289,906



TOTAL EXPENSES: \$10,041,429

Property operating expenses



Our Funding Model allows for high-quality housing and support for extremely low-income individuals.



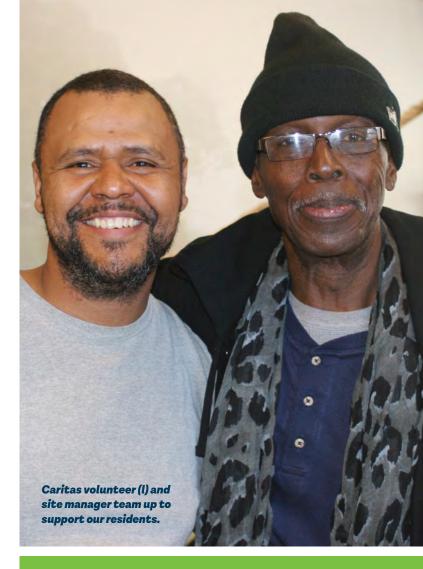
HOW OUR RESIDENTS PAY RENT

1/3 receive public assistance.

pay their own rent through low-wage jobs, Social Security, Disability Insurance, pensions.



of our residents earn under \$15,000 a year. Rent averages are \$500 a month.



66 I feel like a part of society again with my Caritas home. 99 JOHN, RESIDENT, CARITAS BEDFORD VETERANS QUARTERS

Thank You to our donors

Caritas is grateful to our compassionate 2016 donors.

\$100,000+

SMC Management Corp.

\$50,000 - \$99,999

Ruby W. and LaVon P. Linn Foundation Charlesbank Homes Cambridge Savings Bank

\$25,000 - \$49,999

Michelle and Robert Atchinson Commercial Brokers Association (CBA) The John and Mary Corcoran Family Foundation Flatley Foundation Yawkey Foundation

\$10,000 - \$24,999

Anonymous Adelaide Breed Bavrd Foundation The Architectural Team AvalonBay Communities, Inc. Bilt-Rite Construction, Inc. Suzanne Hodson and Michael D. Binette Brookline Bank Kim and Dennis Burns Callahan Construction Managers **CBRE/New England** Gloria and Chuck Clough Lori and Peter Comeau Ann Marie and Dick Connolly P. Leo and Helen A. Corcoran Charitable Foundation Linda and Michael Corcoran Tom and Line Corcoran James Coughlin Midge and Tom DeSimone Alexander Fontanes Anne Perkins and Rick High Keith Construction, Inc. Lawrence Model Lodging Houses Trust

Anne and Marc Margulies Linda and Bill McLaughlin Middlesex Savings Bank The Northbridge Companies People's United Bank Rockport Mortgage Corporation Santander Bank Superior Plumbing, Inc. Maryrose and Brian Sykes Tomfohrde Foundation WinnCompanies/Arthur and Gilbert Winn

\$7,500 - \$9,999

Citizens Energy Corporation Corcoran Management Company John F. Corcoran, Jr. Cynthia and Bryon Deysher Edward Darman Company The Hamilton Company Charitable Foundation Prince Lobel Tye, LLP Rackemann, Sawyer & Brewster, PC StonehamBank

\$5,000 - \$7,499

Walter and Alice Abrams Family Fund Beacon Communities, LLC Boston Capital Heather Boujulian Brenco Construction Co, Inc. The Brennan Group, Inc. Bushrod H. Campbell & Adah F. Hall Charity Patrick Callahan Cambridge Community Foundation CohnReznick, LLP Colliers International Commodore Builders Corcoran Jennison Companies Frank Corcoran

Curtis Construction Company, Inc. Linda Darman Davis Square Architects, Inc. Dellbrook Construction John DiGiovanni Fastern Bank Erland Construction, Inc. First Resource Development Co. Flagship Foundation Joanne and Tim Forde GL Capasso, Inc. Gunilla and Kevin Gorman Goulston & Storrs, PC Wavne Griffin The HYM Investment Group, LLC The Jennison Charitable Foundation John Hancock Financial Services John Moriarty & Associates, Inc. Kelmon Drywall, Inc. Robert K. Kraft Linear Retail Properties Local Initiatives Support Corp Mill Creek Residential Millennial Partners Mullins Management Co. National Electric Contracting, Inc. NEI General Contracting New Balance Development Group, LLC New England Development Peter Nordblom Norel Service Co., Inc. Wendy and Ken Nowokunski Wayne Patenaude **Roma Painting Corporation** Seyfarth Shaw, LLP Stratford Capital Group Trammell Crow Residential Trinity Financial. Inc.

VPNE Parking Solutions Walker & Dunlop Webster Bank, N.A. Winchester Savings Bank Rachel and Mark Winkeller

\$3,000 - \$4,999

Adams & Koss David Williams Adams, Esg. Architectural Window Maura Bilafer **BNY Mellon Wealth Management** Susan and Clifford Boehmer Boston Private Bank & Trust Company Boston Properties, Inc. Bowditch & Dewerv, LLP Cambridge Trust Co. Capstone Communities, LLC CNA Construction Services Inc. Columbia Construction Cornerstone Corporation Dorfman Capital Jane T England Equity Residential Frazer Construction Corporation G & O. Inc. Gilman, McLaughlin & Hanrahan, LLP Grevstar GZA GeoEnvironmental. Inc. Hanover Development Company Helco Electric, Inc. Chris and Laura Mansfield The Manzo Company Gina Martinez Robin Berry and Robert Maulden Maura Murphy and Michael Racette National Development Company Needham Bank

Nobel Company, Inc. Nolan Sheehan Patten, LLP Nordblom Management Co., Inc. The Norfolk Companies Sarah Brinley and Kevin O'Flaherty Plumb House, Inc. Precision Electrical Radius Bank Rockland Trust Company The Schochet Companies Shaevel & Krems, LLP St. Mary's Center for Women and Children Sullivan Insurance Group Vogel ATM / Waypoint Companies

\$1,000 - \$2,999

A. B. Supply Albert International Insurance Advisors AllTech Building Systems, Inc. Katharine Bachman Bank of Canton Bay State Federal Savings Charitable Foundation Loureiro Engineering Associates, Inc. Aubrey Cannuscio Frank Capezzera Carpet King Ltd. Thomas Carten/Thomas Interior Painting Chestnut Hill Realty Brendan Corcoran Helen A. Corcoran Timothy Corcoran Cumsky & Levin, LLP Mary and Erik Davis Margot and Jonathan Davis Paul Davis **Dimeo Construction Company** Eagle Bank East Cambridge Savings Bank Jeff Ellowitz Susan and Martin Fantozzi Ami Fatula Construction Coordinators, Inc. Michael Gilles Mary Sue and James Hackett Jim Hallidav Hannah Environmental & Energy Angela and William Healy

Edward Hinchev Randal Howard Hynes Landscaping, Inc. Interior Resources, Inc. Landmark Structures Corp. Law Offices of Russo & Scolnick LCB Senior Living, LLC Kayla Lessin Lincoln Property Company Dru and Michael Lindgren Lynch, DeSimone & Nylen MacDonald Cabinet & Countertop Distributors, Inc. Carol A. MacDonald Kim and Paul Mahonev Paige and Herb Manning The Marr Companies McCall & Almv McCarter & English Steve McDonald Caitlin McLaughlin Michael McLaughlin MLS Property Information Network, Inc. Nat Nichols Linda and Bob Noonan Vin Norton Sally and Marc O'Brien Michael O'Connell Tom Palmer Panda Rug Co. Peabody Properties, Inc. Deborah Piltch Wendy and Michael Price David Rafterv Related Beal Josef Rettman Richard Robinson Rollstone Charitable Foundation. Inc. Ruberto, Israel & Weiner, P. C. Diane Rubin S&F Concrete Contractors, Inc. South Shore Cleaning & Restoration St. Anne's Credit Union Stack Plumbing, Heating and Air Conditioning The Statesmen Group, LLC Andrew Strassman U.S. Pavement Services

Thank You Charlesbank Homes

Charlesbank Homes' founder, Edward Ginn, left funds in his will to "take care of the poor people of Boston." Charlesbank Homes fulfills Mr. Ginn's wishes by building affordable housing and funding nonprofits throughout the Commonwealth that develop housing for very low-income residents, thereby helping people stabilize through housing so they can get back to work.

66 We have proudly funded Caritas for more than 20 years, because its entire program is designed to allow people to get back on their feet. **99** RICHARD H. SAYRE, PRESIDENT AND TRUSTEE

Thank You to Jori Comeau

From a young age, Lori realized that people gave money and time to help other people, whether by witnessing it in her neighborhood as they organized meals for someone fighting cancer or through the scholarships she received for college. It taught her that, collectively, people can make a huge difference in solving problems.

66 I support Caritas because they recognize the whole person by providing housing and personal development support. Caritas takes helping people to a whole new level—they work to create self-sufficiency. **99** LORI COMEAU, RECCO, USA



Universal Window & Door, LLC Lars Unjhem Chuck Vaciliou W.B. Mason Wellesley Bank Charitable Foundation Winchester Co-Operative Bank

\$500 - \$999

Alliance Residential Company Boston Electrical Solutions Boston Land Company Dan Bowen Carol and Caesar Cardozo Sarah Carter Clark, Hunt, Ahearn & Embry John Conley Continental Ceilings Corp. Gavin and Tara Corcoran Susan and Gregory Daoust Drapeau Contracting Flying Colors Apartment Painting, Inc. Jay Galvin Gilbane Building Company Linda and David Gillespie Jane and Peter Goedecke Kristin Gowdy Stephen Gullo Halvorson Design Partnership Integrity Services, Inc. Susan Monahan and Christian Jacoz John Hancock Realty Advisors Joseph S. Savini, Inc. Jonathan Katz Susan Lapierre LDS Consulting Group, LLC John Lynch Gerry Maker Brendan K. Mansfield Mass Irrigation Services, Inc. Anne and Brian McCormack McPhail Associates Inc. Karin (Cassel) and Jim Mitterando Novaya Ventures Package Concierge Prudential Mortgage Capital Company Debra Hall and David Rockwell Lisa Rodericks

Richard Rosenweig Santoro Associates, Inc. Heather and Kitt Sawitsky Sullivan and Folan, LLC Eleanor Uddo and Richard Feigenbaum Waltham Service

\$100 - \$499

Maureen and Ned Abelson Adams Shade and Screen AFI -CIO Daniel Anio ARS Services Emily Bachman Lauren Taft, Balk and Mark D. Balk Jon Barnes Janet and Peter Blampied Bosco Crane Deb Bowen Jan and Kerry Brandin Breen and Sullivan Mechanical Services. Inc. Donna Brown and Chris Mayer Carol and David Buonopane Bill Caci Patricia Capalbo Casendino & Company Brenda Champy Bill Churchill Eugene J. Clerkin Genevieve Colton Copley Wolff Design Group Jennifer Corcoran Kerry Covne Travis D'Amato Obadiah Dart. Devaney Energy Eastside Electric Sarah and Peter Farrow Larry Feldman Leonard and Marjorie Freiman George and Carolyn Fantini Marvalice Gill Daniel James Gilmore Brian Gowdy David Greenblatt Janice Gross and Stephen Klar Rvan Hagler

Marilvn and Rob Hailer Mary B. Hall Evan Hankin Edward Harrington **Richard Hartley** Patricia Hurlev Judy Jacobsen Gary M Kane Elizabeth Karl Kevin's Greenhouse Pete Killelea Deepa Krishnamurthy Lee and Robert Larkin Gary Leach Leader Bank N.A. Drew Leff Kathleen Leito Catherine Leonard Rosemary and E. Donald Lewis Roni Lipton and Paul Linsay Louise Lintz Frank Litwin Phillip MacArthur Robert Mack Pamela MacKenzie Marcus Partners Nathaniel | Margolis Michael R Martin Massachusetts Housing Investment Corp. Massachusetts Housing Partnership Tom Maxwell Keith Munsell The Narrow Gate Architecture New Seasons Development, LLC DeeDee O'Brien James Cruise Palmer Pro Pest Control Donald Quinn Susan Raleigh Nicholas J Ratti Sam N. Rees Jan Reiss Beniamin Robinson Michael Rosenberg **Rich Rosensweig** Rebecca and Steven Schwartz Bruce Serchuk

Frances Shifman Silva's Construction Services Inc Karen Smith Kim Sonnabend Stephen Cerfalo Real Estate, LLC Sterling Elevator Consultants, LLC Kevin Teller **Dimity Thornton** Utile, Inc. Dennis P. Vachon Jane M. Vachon John-Paul Vachon Andrew Ward Nicholas Warren Flizabeth Webb Paul Winkeller Yasmin and John Landy Teresa and Gerald Zais **GIFTS IN KIND**

3 Phase Elevator Corp. **AE Events** Alewife Plumbing Automated Food Services Deb Bendetson Will Bowan John A. Brennan III **Bridge Street Productions** Building Impact Hermine Burrows CBRE Global Investors - Multifamily Group CSC ServiceWorks Feldman Land Surveyors First American Title Insurance Company National Commercial Services Matthew J. Gaughan Granite Links Golf Club Hardy Linen Ogden Hunnewell InterContinental Insurance Brokers, LLC Jacqueline Gill LaVana Colin Jost/SNL Adam Kennev Paul LaGrandeur John Leviness LIKARR Maintenance Systems Stacy Lovell Mac-Gray Company

Judith and Michael A. Manzo Paul McIntire Bill and Linda McLaughlin Amy and Ross Moldoff Jay Murray The Norfolk Companies John Norton Alex O'Hagan The Paint Bar, Newton Flisse and Jack Price Charlie Pyne Noel and Daniela Raphael Jerome L. Rappaport, Jr. Ritz Carlton, Boston Common **RSIG Security** Jon R. Rudzinski John Sellier Servus Janitorial Service Todd Sloan Mark Stewart Supply Works Turk & Ouijano, LLP Catherine Uddo and Eleanor Uddo Waste Management Arthur Winn and Gilbert Winn Whole Foods Market, Inc.

If anything is in error, please contact us so we can apologize and make the correction



EXECUTIVE DIRECTOR Mark J. Winkeller, Ph.D.

FOUNDER P. Leo Corcoran

MORTGAGE LENDERS AND TAX CREDIT INVESTORS

Bank of Canton **Bedford Housing Trust Beverly Bank Boston Capital Boston Housing Authority** Boston Department of Neighborhood Development Boston Neighborhood Housing Trust **Boston Private Bank** Boston Redevelopment Authority

BOARD OF DIRECTORS

William McLaughlin, Chair AvalonBay Communities, Inc.

James C. Coughlin, Vice Chair The Northbridge Companies

Diane Rubin, Esq., Clerk Prince Lobel Tve, LLP

Michael Binette The Architectural Team **Brookline Bank Cambridge Savings Bank Citizens Bank of Massachusetts** City of Boston City of Cambridge City of New Bedford City of Quincy Community Economic Development Assistance Corporation Eagle Bank

John A. Brennan, III The Brennan Group

Bill Churchill Communications Consultant

Tim Corcoran John M. Corcoran Company

Eastern Bank

Helen Corcoran

Corcoran Jennison

Commodore Builders

Jen Corcoran

Linda Darman

Travis D'Amato

Steve Eustis

David Hall

Jim Hallidav

Brad Hamel

Heather Grundy

Equity Residential

Hanover Company

Alliance Residential

New Balance Development

JE

AMBASSADOR COUNCIL

Maura Bilafer **CBRE Global Investors I** Multi-Housing Group

Robert Brown **Brookline Bank**

Kim Burns

Patricia Chapple

Gene Clerkin Citizens Bank

Gloria Clough Lori Comeau

RECCO

Ann Marie Connolly

Brendan Corcoran Corcoran Management

Gavin Corcoran

HSBC

Olivia Gough

Fastern Bank Federal Home Loan Bank of Boston Mansfield Bank Massachusetts Affordable Housing Trust Fund Massachusetts Department of Housing and **Community Development** MassDevelopment Massachusetts Housing Investment Corporation

David Greenblatt Beacon Communities, LLC

Carol A. MacDonald Corcoran Management Company, Inc.

Gina Martinez **Beacon** Communities Development, LLC

Robert G. Maulden John Hancock

Andrew Haves Related Beal

Rick Hiah Corcoran Management

Janice Houghton StonehamBank

John LeViness A. B. Supply

Stephanie Maiona Needham Bank

Michael Manzo Manzo Company

Tom Maxwell **RBC** Capital Markets

Anne McCormack **TD Bank**

Massachusetts Housing Partnership Needham Bank North Suburban Consortium The Property and Casualty Initiative Radius Bank **RBC Tax Credit Equity, LLC** StonehamBank Town of Brookline

Maura E. Murphy, Esq. Rackemann, Sawver & Brewster, P.C.

Kevin P. O'Flaherty, Esq. Goulston and Storrs

Tom Palmer Tom Palmer Communication

Gordon Pulsifer First Resources Companies

Jon Rudzinski **Rees-Larkin Development**

James Mitrano WaypointKLA, Inc.

Tom O'Brien The HYM Investment Group LLC

Wayne Patenaude **Cambridge Savings Bank**

Gary Saltmarsh Corcoran Management Co.

Bruce Sorota Stratford Capital Group

John Sullivan Bilt-Rite Construction, Inc.

Brian Sykes Capital One

Paul Tryder, Jr. Cornerstone Corporation

Your commitment s changes CARITAS communities

Preventing homelessness. Improving lives. One room at a time. caritascommunities.org